

BUSINESS AIR NEWS

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Which one box best indicates your job function?

- Company director Operations manager
 Chief pilot Other (enter below)

If you operate twin engine or turbine business aircraft/helicopters, please enter details of one below:

Registration:

Type:

How is the aircraft used?

- Corporate
 Charter
 Scheduled

Other, please specify

Vote for the best EMEA FBOs and win a prize!

We need your feedback to find out how well standards are being maintained at the world's handling facilities. Please provide us with your opinions on the service you received during the last 12 months from FBOs or business handling agents – good or bad! You must reply by December 17, 2021.



Please provide scores for **at least five handlers** to qualify for our prize draw

AIRPORT	FBO/HANDLER NAME
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

→ **Facilities**
Comfort, convenience and range of facilities for pilots and passengers
0 = poor, 9 = excellent

→ **Services**
Range of services, ie catering, flight operations, engineering etc
0 = poor, 9 = excellent

→ **Staff**
Rate staff for qualifications, appearance, efficiency and helpfulness
0 = poor, 9 = excellent

→ **Value for money**
Does the FBO have fair, fixed and published prices?
0 = poor, 9 = excellent

0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9
0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9
0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9
0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9
0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9
0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9

Please write in CAPITAL LETTERS

Want to vote for more than five? Go to www.businessairnews.com/login.html If you vote for your own company it will not be counted!

In order to include your reply in our statistics we need to know your name, company and aircraft registration. Your reply will remain confidential and the results published only in the form of statistics based on many replies.

Please check: FBO and airport names are written in full, and that you have given your marks for five different FBOs or handlers.